

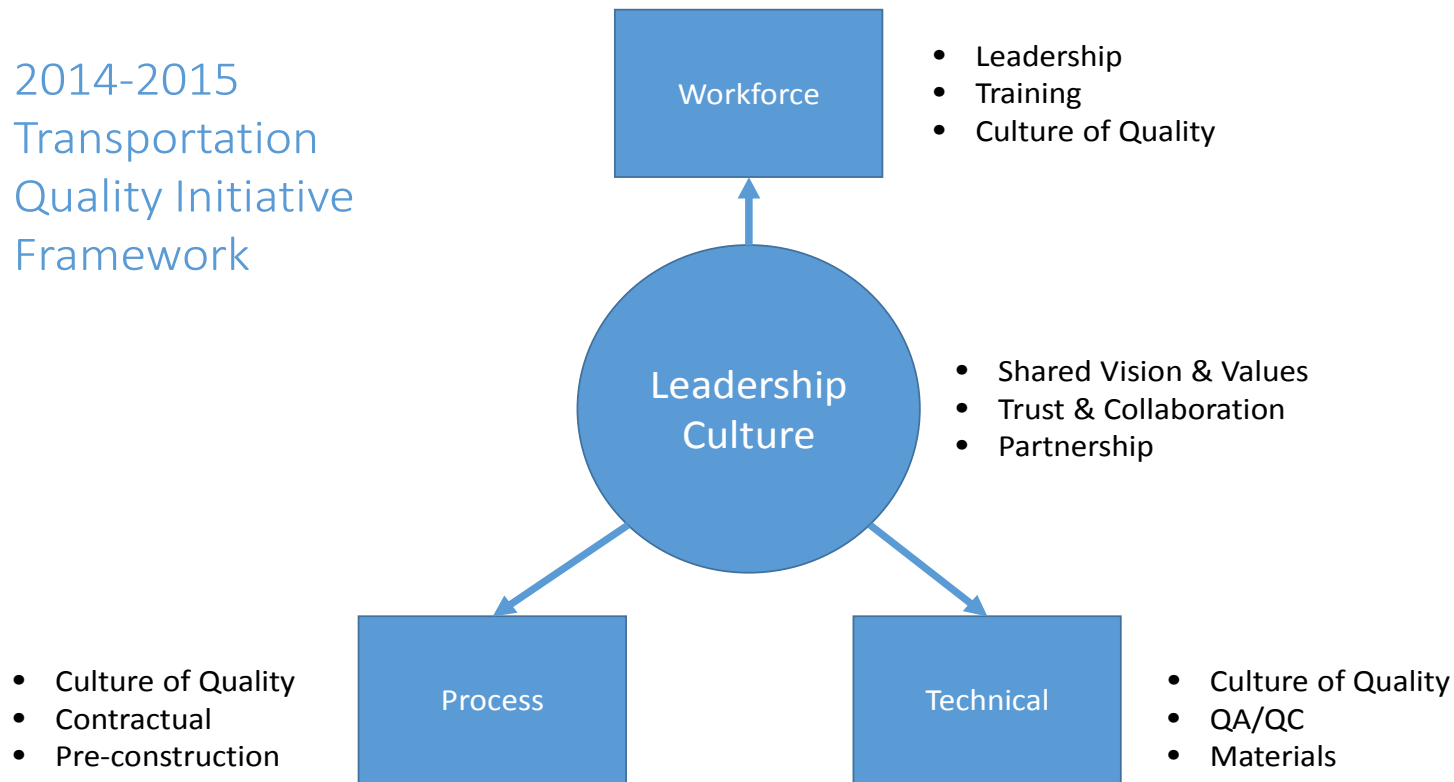


TRANSPORTATION QUALITY INITIATIVE



Transportation Quality Initiative

2014-2015
Transportation
Quality Initiative
Framework



Framework



Leadership Culture – Shared Vision & Values, Trust & Collaboration , Partnership

- Define and develop a culture of quality
- Create a culture for cooperation starting at the leadership level
- Communicate shared values:
 - safety,
 - innovation,
 - fair payment,
 - quality
 - open communication
- Define structure of elevation: policy, projects, innovation

Workforce – Leadership and training

- Define and develop a culture of quality
- Develop and sustain a skilled and experienced workforce
- Leadership from associations and industry
- Resources needed:
 - communication media services
 - Social media
 - Professional facilitation
 - \$\$
- Initial actions:
 - Joint marketing effort
 - Joint training academy
 - Develop go-to experts

Process – Resolve conflicts efficiently and fairly

- Define and develop a culture of quality
- Contractual
- Pre-construction
- Leadership from project delivery and construction TAGS under STIC
- Resources from TAG personnel and possibly others
- Initial actions
 - Executive charge to TAGS
 - TAG action plans: look at best practices nationally and define goals, objectives and success

Technical – QA/QC and materials

- Define and develop a culture of quality
- Improve pavement durability and quality
 - Evaluate past performance
 - Leverage asphalt and concrete quality improvement committees
 - Statewide consistency wherever possible
- Deliver projects in “right” timeframe
- Leadership from STIC materials TAGS & construction. APQIC & CPQIC
- Resources from TAGs, APQIC & CPQIC etc. Funding for consultant and academia
- Actions
 - Executive charge to the groups
 - Review national best practices
 - TAG, APQIC and CPQIC develop one action plan



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